

DEVELOPING THE KPIS THAT MATTER: business performance & optimisation

Approach	1 day Practical workshop approach with full team engagement
Outputs	Your business metrics designed with you and aligned to your strategy. An end-to-end guide to designing and implementing a killer dashboard, based on the aggregation of marginal gains
Value add	Increased business performance, Analyse trends, Drive efficiencies, Improve effectiveness, Understand customers better, Deliverers continuous improvement culture
Summary	<p>A killer dashboard will enable you to track your business performance, analyse trends, drive efficiencies, improve effectiveness, Understand customers better - whatever you need it to do for you.</p> <p>NorthStar People provide a facilitated one-day workshop to determine the development and measurement of your key metrics and determine the design of your dashboard and scorecards. Our workshop is focused on the following:</p> <ul style="list-style-type: none"> ✓ Improving results and culture ✓ Transforming strategy into reality ✓ Successful implementation ✓ Operational dashboard management ✓ The importance of a good strategy ✓ The tools for the job ✓ Creating the key metrics for your business <p>You can then choose to work closely or remotely with us, to put in place a programme to help you drive cross organisational performance improvements and achieve your goals using this approach</p>